

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
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GENERAL INFORMATION

PART II RULES AND REGULATIONS

1. DEFINITIONS AND ABBREVIATIONS

Direct Customer ("DC"): A customer that purchases and schedules delivery of natural gas for its own consumption and not for resale. Direct Customers do not have to file an application with the Department of Public Service to become eligible as an ESCO, but must have executed an Operating Agreement with the Company, and must comply with all applicable provisions of this tariff and the Gas Transportation Operating Procedures Manual. A Direct Customer may aggregate and schedule load for itself and other Direct Customers, each of which would continue to be responsible individually for meeting requirements placed on Direct Customers. A Direct Customer will be a customer with an annual natural gas consumption in excess of 3,500 Dekatherms, that acts on its own behalf in arranging to bring natural gas to RG&E's Citygate.

Distribution Point(s) of Delivery: Point(s) on the Distribution System where the Company delivers gas.

Distribution Point(s) of Receipt: Point(s) at which the Company receives gas on the Transmission and/or Distribution System from other sources.

Distribution System: The facilities owned, controlled or operated by the Company that are used to provide gas Distribution Service under this Tariff.

Emergency Service Call: A request for service to be rendered by the Company involving a condition of gas service or equipment that affects or may affect the safety, health or welfare of an individual, or that may threaten to damage property.

FERC: Federal Energy Regulatory Commission, or any successor agency thereto.

Heating Value: The number of British thermal units produced by the combustion at constant pressure, of the amount of anhydrous gas which would occupy a volume of one cubic foot at a temperature of 60 degrees Fahrenheit and under an absolute pressure of 14.73 pounds per square inch with air of the same temperature and pressure as the gas, when the products of combustion are cooled to the initial temperature of gas and air, and when the water formed by combustion is condensed to the liquid state.

High Pressure Main: A main shall be considered high pressure when a governor is required to be installed between a service connection to the main and the customer's meter

Human Needs Customers: A Customer who supplies a critical service for which gas service cannot be interrupted, or a Customer who uses natural gas for heating who cannot accept an interruption in service because such an interruption would constitute a serious threat to human life. Examples of human needs customers include school dormitories, nursing homes, hospitals, correction facilities and residential dwelling units. Also known as "Critical Care."

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