

PSC No: 120 - Electricity
New York State Electric & Gas Corporation
Initial Effective Date: November 1, 2007

Leaf No. 117.18
Revision: 2
Superseding Revision: 0

GENERAL INFORMATION

25. Supply Service Options: (cont'd.)

I. Supply Service Options effective January 1, 2008 (cont'd.)

I. Changing Supply Service Options (cont'd.)

2. Process for Changing to a Retail Access Supply Service Option

To effectuate the switch to retail access, the customer's ESCO must contact NYSEG to submit the customer's Retail Access enrollment information. Upon NYSEG's receipt of notice that the customer is enrolling in Retail Access, NYSEG will notify the customer of such enrollment by sending the customer a letter.

3. Process for Changing to a Non-Retail Access Supply Service Option

A customer that is changing from a retail access option to a non-retail access option may do so by first contacting its ESCO to discontinue Retail Access service. (Alternatively, a customer may contact NYSEG directly with its request.)

Upon NYSEG's receipt of notice from the ESCO that the customer is canceling Retail Access, NYSEG will notify the customer of such cancellation by sending the customer a letter.

4. ESCO Discontinuance of Sales to Individual Customer:

If an ESCO cancels a customer's Retail Access service, such ESCO must follow the procedures set forth in the UBP Addendum to this Schedule. Upon receipt of the notice of discontinuance from the ESCO, NYSEG will verify this request with the customer by sending a letter to the customer.

Issued in compliance with order in Case No. 07-E-0479 dated 08/29/07.

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