

P.S.C. No. 1 – Water
United Water Westchester Inc.
Initial Effective Date: January 11, 2009

Leaf No. 52
Revision: 0
Superseding Revision: 0

- (d) A payment agreement offered for backbilling, under paragraph 26.1 (a) (iii) of this Section, may require the customer to pay the outstanding charges in 3 or more monthly installments of up to the cost of one month's average usage or one twenty-fourth of such charges, whichever is greater.
- (e) The cost of one month's average usage must be calculated by averaging the customer's cost of service over the prior year, if available.

26.5 Form of Agreement

The payment agreement must, in clear and understandable language and format, contain the following information:

- (a) the total amount due, the required downpayment, if any, and the exact dollar amount and due date of each installment;
- (b) the date by which the copy signed by the customer, and any applicable downpayment, must be received by the Company in order to become enforceable; provided, however, that such date may not be less than 8 calendar days after it is sent;
- (c) the Company's policy if the agreement is not signed and returned as required;
- (d) that if the customer or applicant fails to comply with the terms of the payment agreement, the Company will take steps to terminate service; and
- (e) that if the customer or applicant later can demonstrate his or her financial circumstances have changed significantly because - of conditions beyond his or her control, the Company must amend the terms of the agreement to reflect such changes.

Issued by: M.J. Pointing, V.P. and General Mgr., 2525 Palmer Ave., New Rochelle, NY 10801