

P.S.C. No. 1 – Water
United Water Westchester Inc.
Initial Effective Date: January 11, 2009

Leaf No. 54
Revision: 0
Superseding Revision: 0

26.7 Broken Agreements

If a customer fails to make timely payment in accordance with payment agreement, the Company must send a reminder notice at least 8 calendar days before the day when a final termination notice will be sent.

27. EMERGENCY DISCONNECTION OF SERVICE

27.1 Emergency Disconnection

The Company may disconnect service to a premises when an emergency may threaten the health or safety of a person, the surrounding area or the Company's distribution system.

27.2 Notice

The Company must, if possible, provide advance notice to those whose service will be disconnected under this section.

27.3 Restoration of Service

The Company must act promptly to restore residential service as soon as feasible after disconnection. Service must be restored to any premises which has been disconnected under this Section, before it may be terminated for nonpayment of charges.

28. INSPECTION AND EXAMINATION OF COMPANY APPARATUS

28.1 Right to Inspect

- (a) An agent of the Company may enter, at all reasonable times, any location supplied with service by the Company for inspection and examination of its equipment related to the provision of such service.
- (b) An agent of the Company may not enter locked premises without the permission of a person lawfully in control of the premises, unless explicitly authorized by court order or when an emergency may threaten the health or safety of a person, the surrounding area or the Company's distribution system.

28.2 Duty to Inspect

The Company must conduct a field inspection as soon as reasonably possible, but no more than 60 calendar days after a reasonable customer request or a directive by the Commission or its designee.

Issued by: M.J. Pointing, V.P. and General Mgr., 2525 Palmer Ave., New Rochelle, NY 10801