

P.S.C. No. 1 – Water
United Water Westchester Inc.
Initial Effective Date: January 11, 2009

Leaf No. 45
Revision: 0
Superseding Revision: 0

person. Whenever an occupant so notifies the Company, the Company must conduct an on site personal visit without delay, for the purpose of determining whether the occupant may suffer a serious impairment to health or safety as a result of termination. If the Company determines that an occupant may suffer a serious impairment to health or safety as a result of termination, the Company must refer such cases to the local department of social services and request the agency to investigate.

- (c) The Company referring such a case to the department of social services must continue heat—related service to the multiple dwelling or otherwise provided heat to the person who may suffer a serious impairment for at least 15 business days after -the referral. The Company that has referred such a case must not thereafter terminate heat—related service to the dwelling during the cold weather period unless it otherwise provides heat to the person who may suffer a serious impairment, or unless it is informed by the local department of social services that appropriate alternative arrangements to preclude a serious impairment to health or safety have been made or that the claim of serious impairment is without merit. The Company thereafter intending to terminate service must provide at least 5 calendar days written notice to the occupants that heat -related service will be terminated, and must, if so notified by the department of social services, inform the individual of the finding of no serious impairment. Such notice must state that any occupant may seek further review by the Commission.
- (d) If the Company is notified by the local department of social services that an occupant in a multiple dwelling where the heat—related service has been terminated by the Company may suffer a serious impairment to health or safety, it must reconnect heat—related service, or otherwise provide heat to such person, and continue such service as provided for in paragraph 23.4 (c) of this Section.

24. TERMINATION OF SERVICE TO TWO FAMILY DWELLINGS

24.1 Applicability

If the Company knows that service is provided to a two—family dwelling, as defined in paragraph 2.2 (26) of Section 2 of this tariff, service must not be terminated unless the requirements of this Section are complied with; provided, however, that where the Company knows that service is billed separately for each unit, this Section does not apply.

24.2 Required Notices

- (a) The Company must not terminate service to a two—family dwelling unless it fulfills all requirements of this section and provides written notice to:

Issued by: M.J. Pointing, V.P. and General Mgr., 2525 Palmer Ave., New Rochelle, NY 10801