

P.S.C. No. 1 – Water
UNITED WATER OWEGO-NICHOLS INC.
Initial Effective Date: December 1, 2008

Leaf No. 14
Revision: 0
Superseding Revision: 0

GENERAL INFORMATION

8. **CUSTOMER'S SERVICE PIPES:**

That portion of the service pipe without the limits of a street, avenue, road or way as hereinbefore defined or easement area shall be provided, placed, constructed and maintained by the property owner or the Customer but in accordance with such reasonable specifications for the construction and maintenance thereof as may be filed in the tariff schedules of the Corporation.

9. **CROSS CONNECTION CONTROL:**

The following provisions are intended to implement the Company's general right to protect its water supply from contamination and more specifically, to implement the cross connection control responsibilities imposed on the Company by the Public Health Law and the State Sanitary Code. A cross connection means a physical connection through which a water supply could be contaminated via the intrusion of a contaminant from the Customer's premises as a result of backflow. Backflow is a reversal in the normal or intended flow of water because of a differential in pressure that causes the flow of water into the distribution system from any source other than its intended source.

- A. Upon determination of the Company or the State Commissioner of Health or, when duly authorized, a local Health Department, that a potential for contamination exists and that backflow prevention device is required by provisions then in force under the State Sanitary Code or under guidelines issued by the State Commissioner of Health in force at such time, such device will be provided by and installed at the expense of the Customer. The State Sanitary Code essentially provides that in such event, the Customer shall submit plans prepared by a professional engineer (or architect) licensed and registered in New York State. Such plans are to be approved by the State Health Department after review by the Company. The State Sanitary Code also provides that the Customer shall have the protective device tested annually. The Customer will be responsible for the device in accordance with the State Sanitary Code.
- B. The State Health Department Guidelines regarding cross connection control, including a list of typical establishments requiring devices, are available to the Customer upon request. Details of the Company's cross connection program are also available to the Customers upon request.
- C. If the Customer disagrees with a finding for the need of a backflow prevention device, the type of device or the amount of time given to submit plans or to install the device, the Customer has the right to appeal to the State Commissioner of Health. The Customer's appeal shall be submitted to the Company and the State Commissioner of Health within 30 days of the notification of the need for the device. The determination of such appeal by the State Commissioner of Health shall be conclusive.

Issued in compliance with the New York Public Service Commission Order in Cases 07-W-0639 and 07-W-0872,
issued April 23, 2008.

Issued by: M.J. Pointing, V.P., 575 E. Main Street, Owego, NY 13827.