

PSC No. 1 - WATER
COMPANY: LONG ISLAND WATER CORPORATION d/b/a
LONG ISLAND AMERICAN WATER
INITIAL EFFECTIVE DATE: JULY 31, 2008

LEAF NO.: 30
REVISION: 0
SUPERSEDING REVISION: 0

GENERAL INFORMATION

- .4.2.2 it has verified on the day termination is scheduled that payment has not been posted to the customer's account as of the opening of business on that day; or has complied with procedures established under paragraph D of this section.
- .4.3 The Corporation will not terminate service more than 60 calendar days after issuance of the final termination notice unless it has, during that time, issued a new updated termination notice to include the current arrears.
- .4.4 The Corporation will not terminate service while a complaint is pending before the Public Service Commission and for fifteen (15) calendar days after resolution by the Corporation or the Public Service Commission or its designee, for nonpayment of the disputed charges. Nothing prevents the Corporation from terminating service for nonpayment of undisputed charges.
- .4.5 During the cold weather period, the Corporation will follow the procedures outlined in paragraph .2 of this subsection, when it intends to terminate heat related service to a two-family dwelling.

M. Deferred Payment Agreements

- .1 Corporation's Obligation
 - .1.1 The Corporation will provide a written offer of a payment agreement, to an eligible residential customer or residential applicant at the following times:
 - .1.1.1 not less than five (5) calendar days before the date of the scheduled termination of service for nonpayment of arrears, as indicated on the final termination notice, or eight days, if mailed;
 - .1.1.2 when payment of the outstanding charges is a requirement of acceptance of an application for service; and
 - .1.1.3 when it renders a backbill which is more than \$100.00; however, the Corporation is not required to offer an agreement where the customer's culpable conduct caused or contributed to the underbilling.
 - .1.2 When payment of outstanding charges is a requirement for reconnection, the Corporation will offer the customer a payment agreement in accordance with the paragraph .1.3 of this subsection. The Corporation will also inform the customer that he or she may have the agreement include any applicable reconnection charge and/or legal fee, specifying the amount of such charge.

Issued by: William M. Varley, President, 733 Sunrise Highway, Lynbrook, NY