

PSC NO: 119 ELECTRICITY
NEW YORK STATE ELECTRIC & GAS CORPORATION
Initial Effective Date: 09/01/03

Leaf: 26
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. How Service May Be Obtained: (Cont'd.)

I. Application and Contract: (Cont'd.)

2) Obligation to Serve - **Non-Residential:**

The Corporation will either provide or deny service to any applicant as soon as reasonably possible, but no later than 10 calendar days after receipt of a completed application for service or such later time as may be specified by the applicant, except:

- a. Where prevented by labor strikes, or other work stoppages;
- b. where precluded by consideration of public safety;
- c. where precluded by physical impediments including:
 - adverse weather conditions;
 - inability to gain access to premises in the possession of the applicant or others;
 - incomplete construction of necessary facilities by the applicant or inspection and certification thereof by the appropriate authorities; or
 - incomplete construction of necessary facilities by the utility;

The Corporation will make reasonable efforts to eliminate conditions preventing extensions of service and will pursue completion of any facilities it must construct with due diligence.

The Corporation will provide service to any accepted applicant whose application for service was previously denied solely for failure to make full payment as provided in subparagraph 2.H of this subdivision, as soon as reasonably possible, but no later than three business days, or such later time as may be specified by the applicant, after payment is made, or 10 calendar days after receipt of the original application, whichever is later, except as provided in the first paragraph above.

3) Continuation of Service - **Residential:**

Whenever a residential customer moves to a different dwelling within the service territory of the Corporation and for which the Corporation's tariff specifies a residential rate, and requests utility service within 60 days, he or she shall be eligible to receive service at the different dwelling, subject to Sections 2.I.1 and 2.I.2. above, and such service will be considered a continuation of service in all respects, with any deferred payment agreement honored, and with all rights provided, however, that such customer's prior service was not terminated for nonpayment, meter tampering or theft of services.

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