

PSC NO: 119 ELECTRICITY
NEW YORK STATE ELECTRIC & GAS CORPORATION
Initial Effective Date: 09/01/03

Leaf: 23
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. How Service May Be Obtained: (Cont'd.)

I. Application and Contract:

1) Form of Application - **Residential:**

A residential service application may be oral or written. An oral application for service shall be deemed completed when the applicant provides his or her name, address, telephone number and address of prior account (if any) or prior account number (if any). The Corporation may require an applicant to complete a written application if:

- a. There are arrears at the premises to be served and service was terminated for non-payment or is subject to a final notice of termination; or
- b. there is evidence of meter tampering or theft of service; or
- c. the meter has advanced and there is no customer of record; or
- d. the application is made by a third party on behalf of the person(s) who would receive service.

Whenever a written application for residential service is required, the Corporation will so notify the applicant as soon as practicable after the request for service is made, and in no event more than two business days after such request, and will state the basis for requiring a written application. A written application may require the submission of information required in an oral application, and reasonable proof of the applicant's identity and responsibility for service at the premises to be served. All residential applicants that meet the conditions for requiring a written application may be asked to produce positive identification. Should the residential applicant refuse to provide positive identification, service may be denied to such applicants, pursuant to 16 NYCRR 11.3. A written application containing the required information shall be deemed completed when received by the Corporation.

No application or contract shall be modified or affected by any promise, agreement, or representation of any agent or employee of the Corporation.

1) Form of Application - **Non-Residential:**

As a prerequisite to accepting an applicant as a customer and providing service, the Corporation may require the applicant to:

- a. File a written service application containing information sufficient to establish the applicant's identity and responsibility for the premises as either the owner or occupant, the correct service classification, and who controls access to the meter(s) if not the customer;
- b. comply with the Corporation's tariff, or any applicable state, city or local laws or ordinances;

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