## PSC NO: 119 ELECTRICITY NEW YORK STATE ELECTRIC & GAS CORPORATION Initial Effective Date: 09/01/03

Leaf: 22 Revision: 0 Superseding Revision:

## **GENERAL INFORMATION**

- 2. How Service May Be Obtained: (Cont'd.)
  - H. Former Indebtedness Paid:

## **Residential:**

The Corporation will not be obligated to provide service to a residential applicant who owes the Corporation money for residential service provided to a prior account in his or her name unless:

- 1. The applicant makes full payment for residential service provided to any such prior account in his or her name; or
- 2. the applicant agrees to make payments under a deferred payment plan of any amounts due for service to a prior account in his or her name; or
- 3. the applicant has pending a billing dispute with respect to any amounts due for service to a prior account in his or her name and has paid any amounts required to be paid; or
- 4. the applicant is a recipient of, or an applicant for, public assistance, supplemental security income benefits or additional state payments pursuant to the Social Services Law, and the Corporation receives from an official of the social services district in which the applicant resides, or is notified by such an official that it is entitled to receive, payment for services due to a prior account in the applicant's name together with a guarantee of future payments to the extent authorized by the social services law; or
- 5. the commission or its authorized designee directs the provision of service.

## Non-Residential:

If a non-residential applicant or customer who is indebted to the Corporation attempts by some agency, relationship, or otherwise, to obtain service, the Corporation reserves the right to refuse service until full payment is made of all money due which are not either the subject of a pending billing dispute or of an existing deferred payment agreement that is in good standing, including:

- 1. Service provided and billed in the applicant's name or for which the applicant is legally responsible;
- 2. other tariff fees, charges, or penalties;
- 3. reasonably chargeable material and installation costs relating to temporary or permanent line extensions or service laterals as required by the Corporation's tariff, provided these costs are itemized and given to the applicant in writing;
- 4. special services billable under the Corporation's tariff, provided these costs are itemized and given to the applicant in writing; and
- 5. a security deposit, if requested by the Corporation, as long as such deposit is in accordance with section 4.L. of this tariff.

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