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PSC NO: 119 ELECTRICITY

NEW YORK STATE ELECTRIC & GAS CORPORATION

Initial Effective Date: 09/01/03

Leaf: 24

Revision: 0

Superseding Revision:

GENERAL INFORMATION

- 2. How Service May Be Obtained: (Cont'd.)
 - I. Application and Contract: (Cont'd.)
 - 1) Form of Application **Non-Residential:** (Cont'd.)
 - c. fulfill any applicable requirements of obtaining service found in Paragraphs 2.A and 2.B of this tariff relating to line extension and service.
 - d. make full payment for all amounts due and payable which are not either the subject of a pending billing dispute pursuant to paragraph 4. F. or of an existing deferred payment agreement that is in good standing, including:
 - 1. service provided and billed in accordance with Title 16 of the New York Code of Rules and Regulations (Title 16 NYCRR) part 13.11 to prior account(s) in the applicant's name or for which the applicant is legally responsible;
 - 2. other tariff fees, charges, or penalties;
 - reasonably chargeable material and installation costs relating to temporary or
 permanent line or main extensions or service laterals as required by the Corporation's
 tariff and authorized under Parts 98 and 230 of Title 16 NYCRR, provided these costs
 are itemized and given to the applicant in writing;
 - 4. special services billable under the Corporation's tariff, provided these costs are itemized and given to the applicant in writing; and
 - 5. a security deposit, if requested by the Corporation, as long as such deposit is in accordance with paragraph 4. L.
 - e. The Corporation will provide service to any accepted applicant whose application for service was previously denied solely for failure to make full payment as provided in subparagraph (1) d of this subdivision, as soon as reasonably possible, but no later than three business days, or such later time as may be specified by the applicant, after payment is made, or 10 calendar days after receipt of the original application, whichever is later, except as provided in Non-Residential paragraph 2. I. (2) of this subdivision.

No application or contract shall be modified or affected by any promise, agreement, or representation of any agent or employee of the Corporation.

Issued by: James A. Lahtinen, Vice President - Rates & Regulatory Economics, Binghamton, NY