

PSC NO: 119 ELECTRICITY  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
Initial Effective Date: 09/01/03

Leaf: 96  
Revision: 0  
Superseding Revision:

### GENERAL INFORMATION

#### 4. Billing and Collections: (Cont'd.)

##### L. Consumer Deposits and Refunds: (Cont'd.)

##### 6. Deposit Return: (Cont'd.)

- (2) may be credited to the account it secured in the amount of the next projected cycle bill, if applicable; and
- (3) may be credited to any other account of the customer not secured by a deposit, in the amount of the arrears on that account.
- (c) If a balance remains after the Corporation has credited the customer's account(s) in accordance with paragraph b. of this subdivision, a refund check shall be issued to the customer.

Thereafter, the Corporation may again require a deposit as stated herein for residential customers or in the event of delinquency for a non-residential customer. For non-residential customers delinquency is a late payment on two or more occasions within the previous 12-month period.

##### 7. Termination of Service:

A deposit shall not affect any right of the Corporation to terminate service to a customer.

##### 8. Residential Customers on Assistance Programs:

The Corporation will not require any person it knows to be a recipient of public assistance, supplemental security income, or additional state payments to post a security deposit, nor will it require or hold a deposit from any new or current residential customer it knows is 62 years of age or older unless such customer has had service terminated by the Corporation for nonpayment of bills within the preceding six months.

##### 9. New Applicant Deposit Complaint:

The Corporation will extend service to any new applicant for service who has initiated a complaint on a deposit requested by the corporation and will continue to supply service during the pendency of the complaint, provided that the applicant keeps current on bills for service rendered and pays a reasonable amount as a deposit if the complaint challenges only the amount requested.

##### 10. The non-residential rules of this section, revised December 21, 1987 will become effective March 18, 1988.

Issued by: James A. Lahtinen, Vice President – Rates & Regulatory Economics, Binghamton, NY