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PSC NO: 119 ELECTRICITY

NEW YORK STATE ELECTRIC & GAS CORPORATION

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Superseding Revision:

GENERAL INFORMATION

4. Billing and Collections: (Cont'd.)

L. Consumer Deposits and Refunds: (Cont'd.)

2. Deposit Calculation

Residential

Deposits from new or current residential customers may not exceed two times the estimate average monthly bill for a calendar year except in the case of electric space heating customer where deposits may not exceed two times the estimated average monthly bill for the heating season, to secure payment for services actually rendered, or for the rental of fixtures, instruments and facilities actually supplied.

Non-Residential

The amount of a deposit will not exceed the cost of twice the customer's average monthly usage, except in the case of customers whose usage varies widely such as space heating or cooling customers, or certain manufacturing and industrial processors, where the deposit will not exceed the cost of twice the average monthly usage for the peak season, except:

- (a) In the case of an existing customer who has 12 months or more of billing history, the amount of the deposit will be based on service used during the previous 12-month period as evidenced by the billing history.
- (b) In the case of a new customer or a customer with less than 12 months of billing history, the amount of the deposit will be based on one or more of the following, as available:
 - (1) the billing history of the customer;
 - (2) information provided in the application by the customer about the expected load and use of service;
 - (3) information contained in a load study of the premises prepared by the utility; and
 - (4) the billing history of the previous customer, provided there have been no significant changes in the load.

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