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PSC NO: 119 ELECTRICITY NEW YORK STATE ELECTRIC & GAS CORPORATION

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GENERAL INFORMATION

4. Billing and Collections: (Cont'd.)

O. Balanced Billing: (Cont'd.)

Residential

In the event of cancellation of the balanced billing plan or the discontinuance of service, any deficiency will then become due, or if there is an excess, the same will be refunded by the Corporation.

Non-Residential

1. Eligibility

The Corporation will offer a balanced billing plan to all non-residential customers except:

- customers who have less than 12 months of billing history at the premises; (a)
- (b) seasonal, short-term or temporary customers;

A "short-term or temporary customer" as used here is a customer who requested service for a period of time up to two years.

- (c) customers who have arrears;
- (d) interruptible, temperature-controlled, or dual-fuel customers;
- (e) customers who, for any reason, ceased being billed on a previous balanced billing plan before the end of the plan year in the past 24 months; or
- customers whose pattern of consumption is not sufficiently predictable to be estimated on (f) an annual basis with any reasonable degree of certainty.

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