

PSC NO: 119 ELECTRICITY  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
Initial Effective Date: 09/01/03

Leaf: 77  
Revision: 0  
Superseding Revision:

### GENERAL INFORMATION

#### 4. Billing and Collections: (Cont'd.)

#### G. Deferred Payment Agreement: (Cont'd.)

#### Non-Residential (Cont'd.)

#### 5. Non-Residential Customer Payment Agreement - Form



### NON-RESIDENTIAL CUSTOMER PAYMENT AGREEMENT

Check One:      Past Due Balance      Security Deposition

CUSTOMER NAME \_\_\_\_\_  
SERVICE ADDRESS \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
(Account Number)  
(Date)  
(Phone Number)

#### ABOUT THIS AGREEMENT

This is an agreement by \_\_\_\_\_  
to make payments to NYSEG for amounts owed. It is also an agreement by NYSEG that it will not shut off service to the address  
listed above as long as payments are made on schedule.

#### HOW MUCH IS TO BE PAID

The total amount you owe NYSEG as of \_\_\_\_\_ is \$ \_\_\_\_\_  
(Month, Day, Year)

#### HOW PAYMENT IS TO BE MADE

Down Payment\* \$ \_\_\_\_\_ is to be received by \_\_\_\_\_

Monthly Installment\* \$ \_\_\_\_\_ to be received on \_\_\_\_\_ each month  
(Day or Date)  
starting \_\_\_\_\_ and ending \_\_\_\_\_

Any bill you receive after \_\_\_\_\_ is due when you receive it.

\*See the reverse side for the rules by which the down payment and monthly installments are calculated as well as an itemized  
payment schedule.

#### LATE PAYMENT CHARGES

A late payment charge of 1.5% per month (18% per year) will be billed on the unpaid balance of your account, including the  
balance remaining on this agreement. The late payment charge will be added to your regular bill for service. The total cost of the late  
payment charges to be billed on this agreement are \$ \_\_\_\_\_ if you fully comply with the terms of the agreement. The late  
payment charge amount may be greater or less than the amount indicated if you make payments either early or late. Late payment  
charges do not apply to Non-Residential agreements on security deposits.

#### WHAT HAPPENS IF PAYMENTS ARE NOT MADE

If we do not receive these payments or your regular bill payments on time, we will require payment of the total amount owed on this  
account. NYSEG will issue a notice allowing you 8 days if mailed, or 5 days if served personally, to pay the balance owed before  
service is shut off.

#### PUBLIC SERVICE COMMISSION (PSC) ASSISTANCE

YOU MAY OBTAIN THE ASSISTANCE OF THE COMMISSION TO ASSURE THAT THIS AGREEMENT IS IN  
CONFORMANCE WITH PSC REGULATIONS. THEIR NUMBER IS 1-800-342-3377, 8:30 AM TO 4:30 PM ON BUSINESS  
DAYS.

#### ACCEPTANCE OF AGREEMENT

I accept this agreement

Customer's Signature \_\_\_\_\_ Date \_\_\_\_\_

Company's Signature \_\_\_\_\_ Date \_\_\_\_\_

A SIGNED COPY OF THIS AGREEMENT AND THE DOWN PAYMENT MUST BE RECEIVED BY THE COMPANY BY  
\_\_\_\_\_. IF A SIGNED COPY AND THE DOWN PAYMENT IS NOT RECEIVED BY THIS DATE, YOUR  
SERVICE WILL BE SHUT OFF WITHOUT FURTHER NOTICE.

Issued by: James A. Lahtinen, Vice President – Rates & Regulatory Economics, Binghamton, NY