

PSC NO: 119 ELECTRICITY  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
Initial Effective Date: 09/01/03

Leaf: 150  
Revision: 0  
Superseding Revision:

### GENERAL INFORMATION

10. Interest on Customer Overpayments:

The Company will provide interest on customer overpayments in accordance with 16 NYCRR 145.

A customer overpayment is defined as payment by the customer to the Company in excess of the correct charge for electric service supplied to the customer which was caused by erroneous billing by the Company.

The rate of interest on customer overpayments shall be the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest shall be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit or late payment rate, compounded monthly, until the date when the overpayment was refunded.

The Company will be required to pay interest, in the manner described above, on any refund returned to a customer on or after August 24, 1992, except where customer overpayments are refunded within 30 days of receipt by the Company.

11. CATV Pole Attachment Annual Rental Rate:

Effective July 1, 1995 New York State Electric &  
Gas Corporation will charge CATV System Operators  
the annual rental rate per equivalent pole of \$8.51

This rate, which is subject to periodic revision, is calculated in accordance with Public Service Commission, State of New York, Case Number 26494, Opinion No. 83-4 as modified by the Commission in Case 91-M-1166. This rate must be filed with the Commission at least 60 days prior to the effective date.

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