PSC NO: 219 GAS   LEAF: 16
NIAGARA MOHAWK POWER CORPORATION   REVISION: 0
INITIAL EFFECTIVE DATE: 08/01/03   SUPERSEDING REVISION:

GENERAL INFORMATION

2.   HOW SERVICE MAY BE OBTAINED: (continued)

2.1.4.1   Applicant Related Exceptions:

2.1.4.1.1   When the applicant has not paid or agreed in writing to pay the material and installation costs or reasonably assignable costs relating to permanent gas main extensions or a right-of-way or has otherwise failed to comply with any applicable requirements relating to main extensions.

2.1.4.1.2   When the applicant elects a surcharge plan for payment of excess reasonable costs for a gas main extension and has not paid an advance payment of the surcharge, when there is reasonable doubt of the applicant's permanency or when the applicant has not paid the material and installation costs for a temporary main extension.

2.1.4.1.3   When the applicant has not paid the material and installation costs or reasonably assignable costs for permanent service laterals. In hardship cases, the Company shall offer an installment plan agreement, designed for each individual case, subject to interest charges at the rate of interest paid on customer deposits.

2.1.4.1.4   When the applicant has not paid the material and installation costs for a temporary service lateral and main extension as required.

2.1.4.1.5   When the applicant has not conformed to the Company's minimum insulation standards pursuant to Rule 4.10.

2.1.4.2   Company Related Exceptions:

2.1.4.2.1   When the Company is prevented by labor strikes or precluded by law.

2.1.4.2.2   When the Company is precluded by consideration of public safety.

Issued By: William F. Edwards, President, Syracuse, New York