PSC NO: 219 GAS NIAGARA MOHAWK POWER CORPORATION INITIAL EFFECTIVE DATE: 08/01/03 LEAF: 203 REVISION: 0 SUPERSEDING REVISION:

SERVICE CLASSIFICATION NO. 11 LOAD AGGREGATION (CONTINUED)

DISCONTINUANCE OF SERVICE: (continued)

- C. The Marketer's notice to customers shall inform them:
 - 1. That the discontinuance shall occur at the first meter reading date or the first of the month after the notice period expires (if timely), or the Company may estimate the readings at the discontinuance date or provide for a special meter read;
 - 2. Of their option either to select another Marketer to be their energy service provider or to return to the Company's bundled service;
 - 3. That if they do select other Marketers those entities will file switch requests with the Company on their behalf, and there will be no fee charged by the Company for the switches;
 - 4. That after the discontinuance and unless/until new Marketers are selected and the switches are completed, Sales Service will be provided by the Company under the applicable Tariff rate if Niagara Mohawk in its judgment has adequate supplies of gas and upstream capacity available; and
 - 5. That there will be no switching fee charged by the Company to the customer for a switch back to the Company, whether as an interim measure until a new Marketer is selected or as a permanent action.
- 2. The Company will, within 5 calendar days of the notice from the Marketer, also send a notice to the Marketer's customers containing the same information as required in this Service Classification, but also providing a list with names and telephone numbers of eligible Marketers who have indicated a willingness to serve retail customers in the Company's service territory.
- 3. If the Company learns that a Marketer has discontinued operations in its service territory without giving the proper notice to customers and to the Company in accordance with this Service Classification prior to discontinuing operations, the Company will immediately inform the PSC and then, if directed, notify all of the Marketer's customers as required in this Service Classification. In the notification, the Company will advise the customers that effective immediately their service is being provided by the Company under the standard Tariff rate and that payment for such service from the date of the notice until a subsequent switch to a Marketer takes place shall be made to the Company.
- 4. If the Marketer does not give notice to its customers and to the Company in accordance with this Service Classification, the Marketer may be determined ineligible by the PSC to sell electricity or natural gas to customers in the State of New York and/or may be assessed a monetary penalty by the PSC.

Issued By: William F. Edwards, President, Syracuse, New York