

PSC NO: 219 GAS
NIAGARA MOHAWK POWER CORPORATION
INITIAL EFFECTIVE DATE: 11/01/03
STAMPS: Issued in Compliance with Order of PSC in Case 98-M-1343 dated 11/16/01.

LEAF: 180
REVISION: 1
SUPERSEDING REVISION: 0

**SERVICE CLASSIFICATION NO. 11
LOAD AGGREGATION (CONTINUED)**

ENROLLMENT GUIDELINES: (continued)

3. Customers in the Supplier Select Program can only contract with one Marketer at a time to service an individual account which is defined as one meter at a single location.
4. New customers may initiate service by contacting the Company and/or a Marketer. Marketers/Direct Customers shall provide the Company notices of new customers choosing the Marketers for Supply Service with the Marketers'/Direct Customers' authorized signatures or unique identifiers. The Company will acknowledge receipt of the notices within 5 calendar days.
5. The notices for new residential delivery service for applicants whose previous Company bills, if any, have been paid or are covered by a deferred payment plan, and that do not require construction must be submitted at least 5 business days prior to the requested service date; other notices must be submitted at least 15 calendar days prior to the requested service date. All notices shall contain the information identified below.
6. The information identified in this Service Classification shall be submitted to the office and number designated by the Company.
7. Information to be submitted by Marketer/Direct Customer:
 - A. Marketers/Direct Customers shall provide the name, service address, mailing address, and telephone number of new customers that will need Gas Delivery Service from the Company.
 - B. Marketers acting as the customer's agent in establishing Company Gas Service shall provide the information about the customer that the Company requires to establish service, as specified in this Service Classification.
 - C. Marketers/Direct Customers shall also provide information about the customer's special needs, if any, including life support equipment.
8. Commencement of Service:
 - A. For new customers, Gas Delivery Service will commence after all connections are complete in accordance with provisions of the Company's Tariff. A special meter reading as applicable will then be performed at no charge. New customers must be accepted by the Company before service may commence; all conditions set forth in the Company's tariffs for the initiation or service to such new customers must be met.

Issued By: William F. Edwards, President, Syracuse, New York