

PSC NO: 219 GAS
NIAGARA MOHAWK POWER CORPORATION
INITIAL EFFECTIVE DATE: 11/01/03
STAMPS: Issued in Compliance with Order of PSC in Case 98-M-1343 dated 11/16/01.

LEAF: 192
REVISION: 1
SUPERSEDING REVISION: 0

**SERVICE CLASSIFICATION NO. 11
LOAD AGGREGATION (CONTINUED)**

TRANSFER OF HISTORICAL USAGE, BILLING AND CREDIT INFORMATION: (continued)

2. A customer, or its authorized designee, can request the usage and billing information described in this Service Classification for months beyond the most recent 24 months for each of the customer's accounts.
 - A. If such additional information is requested, the Company will provide a response within 5 calendar days of the request, either supplying the requested information, specifying when such information will be provided, or advising that such information does not exist.
 - B. A fee of \$15.00 will be charged for each year of data beyond the most recent 24 month period and for each request beyond the second request in any twelve month period.
3. Upon request, a customer, or its authorized designee, will receive other usage and billing information not included in this Service Classification, if available.
 - A. If such other information is requested, the Company will provide a response within 5 calendar days of the request, either supplying the requested information, specifying when such information will be provided, or advising that such information does not exist.
 - B. If available, such other usage and billing information will be provided at the Company's incremental cost of each request.
4. Provision of a customer account number or a completed enrollment from the Marketer requesting such information will suffice as customer authorization to obtain any usage and billing information, except as provided in this Service Classification.
5. Usage and billing information will be made available to the requesting customer, or its authorized designee, provided that such customer was receiving service at the same premises.
 - A. Under no circumstances will customer usage and billing information based on a previous customer's consumption at the same premises be provided, except as authorized under New York law.
6. The Company will not disclose a customer's billing and usage history as set forth in this Service Classification to a Marketer if the customer has notified the Company, in writing, that such information should not be disclosed. This information will therefore be disclosed to a Marketer only with the customer's written authorization.

Issued By: William F. Edwards, President, Syracuse, New York