

PSC NO: 219 GAS
NIAGARA MOHAWK POWER CORPORATION
INITIAL EFFECTIVE DATE: 11/01/03
STAMPS: Issued in Compliance with Order of PSC in Case 98-M-1343 dated 11/16/01.

LEAF: 204
REVISION: 1
SUPERSEDING REVISION: 0

**SERVICE CLASSIFICATION NO. 11
LOAD AGGREGATION (CONTINUED)**

DISCONTINUANCE OF SERVICE: (continued)

5. Upon the discontinuance of a Marketer, the Marketer shall remain responsible for payment or reimbursement of any and all sums owed under the Tariff or under any agreements between the Marketer and the Company. The Marketer shall also remain obligated to customers to the extent provided for in any contracts with them.
6. Upon receipt of a switch request from a subsequent Marketer following the discontinuance notice, the Company will verify the intended switch with the customer in accordance with this Service Classification.
7. If a more expeditious discontinuance process is judged to be needed in a specific situation, the Marketer may request such expedited treatment upon a showing of need to the PSC or DPS, who shall have the authority to grant such a request. The PSC or DPS may also, for good cause, initiate an expeditious discontinuance process on its own motion. The Company will also have standing in any such processes.
8. Sample copies of the notices to customers under this process shall be provided to the DPS for review at least 5 calendar days before the letters are sent to customers.

DISCONTINUANCE OF SALES BY MARKETER TO AN INDIVIDUAL CUSTOMER:

1. A Marketer may discontinue sales to an individual customer in the Company's service territory at will (except as may be otherwise limited by a contract with the customer), upon submission of a notice to the individual customer and to the Company at least 15 calendar days prior to the discontinuance date.
 - A. The notice to the Company shall be in the form of a completed Drop Request.
 - B. The notice to the customer shall inform the customer:
 1. Of the effective date of the discontinuance, as described in this Service Classification;
 2. Of the customer's option either to select another Marketer to be the energy service provider or, if the customer is a Monthly Balancing Customer, to return to the Company's Sales Service;
 3. That if the customer does select a Marketer, that Marketer will file a switch request with the Company on the customer's behalf, and there will be no fee charged by the Company for the switch;
 4. That for Monthly Balancing Customers, after the discontinuance and until a new Marketer is selected and the switch is completed, service will be provided by the Company under the applicable Tariff rate, unless the Company has notified the customer that delivery services will be terminated on or before the discontinuance date; and

Issued By: William F. Edwards, President, Syracuse, New York