

TABLE OF CONTENTS

	<u>Leaf No.</u>
14. Discontinuance of Service and Complaints - Non Residential Customers	46
A. Termination of Service	46
B. Reconnection of Service	53
C. Disconnection Without Notice	54
D. Complaint Handling Procedure	55
14.1 Notice Requirements - Non Residential Customers	56
14.2 Inspection and Examination of Company Apparatus - Non Residential Customers	57
14.3 Deferred Payment Agreement - Non Residential Customers	58
14.4 Charge for Reconnection of Service	61
15. Liability	61
16. Rate Revisions	61
17. Change of Installations	61
18. Reserved for Future Use	61
19. Restrictions and Limitations	63
20. Work on Customers Premises	70
21.	
A. Resale	70
B. Temporary Service	70
C. Gas-Fired Emergency Electric Generators	70
22. Gas Cost Adjustment	72
23. Truth in Heating Act	77
24. Information Applicable to Transportation of Gas Service	80
25. Forms	89
1. Form of Application for Residential Service	89
2. Form of Application for Non-Residential Customers	90
3. Deferred Payment Agreement Form - Non-Residential	93
4. Deposit Alternative Notice	96
5. Deferred Payment Agreement Form - Residential	97
6. S.C. No.12 Upstream Capacity Assignment Application Form	100
7. S.C. No.12 Agency Agreement for Upstream Capacity Assignment	106
8. Firm Transportation Service Agreement For Service To Aggregated Customers	109
9. Service Classification No.14 Agency Agreement For Aggregation Services	115
10. Service Classification NO.16 Service Agreement For Third Party Suppliers	120
11. Service Classification No.15 Service Agreement For General Storage Service	122