

11. Consumer's Equipment:

The consumer's equipment and appliances must be safe, adequate, in accordance with generally accepted practice and not likely to cause detriment to the service furnished by the Company generally.

A charge may be made for all repair work to consumer's piping, fixtures and appliances, unless covered by sales guarantee of appliances.

No charge will be made for calls or for temporary repair to prevent damage to persons or property or for such minor adjustments as may be made by employees without serious interference with their regular duties.

Employees of the Company are forbidden to demand or receive any gratuity whatever from consumers for services rendered.

12. Meter Reading, Billing, Collection and Estimated Bills:

- (1) Prices, charges and quantities in this schedule are on a monthly basis, unless expressly stated otherwise.

The rates contained in this schedule are based upon gas delivered under conditions generally applicable to low pressure service. Bills for gas normally served at a pressure in excess of 1/4 lb. per square inch will be computed upon the volume as indicated by the meter registration increased to the equivalent volume at standard pressure (30 inches of mercury).

- (2) At the option of the Company, meters shall be read either monthly or bi-monthly, but ordinarily meters of domestic and commercial customers will be read once each two months.

If, for any reason, the interval between meter readings is more than five days longer or shorter than normal, the stated monthly rate will apply pro-rata on the basis of a 30-day month.