PSC No:4 Gas	Leaf: 117
Corning Natural Gas Corporation	Revision: 0
Initial Effective Date: 10/01/2003	Superseding Revision:

- C. The bills rendered will be clear and in plain language.
- D. Procedures are in place to ensure customers receive adequate prior notice of termination of gas supply services. The procedures must provide that notifications be sent at least 15 days before discontinuation of supply service to allow customers the opportunity to pay the overdue bill or request service from another party.

For Non-Residential Customers

- A. The protections which have been waived in this transaction.
- B. A dispute resolution process is operational and that the PSC Consumer Service Division is available for resolution of disputes.
- 5. Agent affirms that copies of sample contracts and bills have been filed with the Consumer Services Division.
- 6. Agent agrees to abide by the terms of the Firm Transportation Agreement entered into by customer and Company.

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be signed by their respective duly authorized representatives on the day and year first above written.

Customer	
Ву:	
By: Title:	
Date:	