

PSC No:4 Gas
Corning Natural Gas Corporation
Initial Effective Date: 10/01/2003

Leaf: 116
Revision: 0
Superseding Revision:

S.C. No.14 Agency Agreement for Services to Aggregated Customer (Cont'd.)

2. Customer agrees that it shall remain the Customer of Record and, accordingly, it shall be billed by Corning in accordance with applicable law and filed regulations for all monies due for such assignment of services and it hereby agrees that, notwithstanding the existence of this Agency Agreement, it remains responsible to Corning for all such service and for any and all acts performed by Agent, including any cost, fees, penalties or imbalances incurred for assignment of services on other pipeline systems.
3. This Agency Agreement may only be canceled effective on the first day of any given month and only upon ten (10) days written notice by either Customer or Agent, by sending notice thereof to the other party to this agreement at the address listed above and to Corning Natural Gas Corporation, PO Box 58, Corning, NY 14830. Such notice shall be deemed made upon receipt of any such notice by Customer. Further, this agreement shall automatically terminate upon termination of Customer's agreement for assignment of services from Corning. Customer will be responsible for any and all service contracted for, including any additional costs or expenses, i.e., rates, charges, penalties, fees, billed to Corning in connection with such services, prior to the ten days' written notice of cancellation.
4. Agent states and Customer affirms that Customer has been notified in writing of the following:

For Residential Customers

- A. The protections which have been waived in this transaction.
- B. A system to handle customer complaints is operational and that the PSC help and hotline numbers have been provided.