

12. Meter Reading, Billing, Collection and Estimated Bills: (Cont'd.)

D. No Access Procedure - Residential Customers: (Cont'd.)

- (2) Further, if no response is received to this second appointment letter within two months of its mailing, the Company shall inform the recipient by registered letter that, in accordance with the Commission's directive, it shall apply for a court order to gain access to the meter. The letter shall inform the recipient that the purpose of obtaining such a court order shall be to permit the Company to replace a meter or, if physically feasible, install a remote reading device or relocate the meter to preclude future estimated billing. The letter shall also state that all applicable costs, including (but not limited to) court costs and the cost of the remote meter device including installation, shall be paid by the customer in accordance with this tariff provision.
- (3) The Company has the authority, pursuant to the Transportation Corporation Law, to enter at all reasonable times, any dwelling, store, building, room or place supplied with gas for the purpose of inspecting and examining the meters, pipe, fittings and appliances for supplying and/or regulating the supply of gas (See also Rule 10).
- (4) The Company may invoke the provisions prescribed herein wherever a customer with a remote reading device refuses access to the indoor meter for a period of time set forth in the Company's tariff schedule, that period to be limited to at least once in any 12 month period.
- (5) Rules 12.C and D. (above) shall not apply to seasonal customers.
- (6) The procedures mandated in Rules 12.C and D. (above) may be accelerated if rate schedules providing for shorter time span between the steps outlined in above Rules are filed.
- (7) The Company shall not charge customers for special appointments directed in above Rules 12.C. and D.
- (8) The Company shall explain billing corrections to its customers and furnish customers with the reasons for any cancellations and subsequent re-billings caused by estimated readings.
- (9) The Company shall install outdoor or remote registers for all new one, two and three family houses, wherever feasible.