

PSC NO: 219 GAS
NIAGARA MOHAWK POWER CORPORATION
INITIAL EFFECTIVE DATE: 09/03/03
STAMPS: Issued in Compliance with Order of PSC in Case 03-M-0117 dated 06/20/03.

LEAF: 199
REVISION: 1
SUPERSEDING REVISION: 0

**SERVICE CLASSIFICATION NO. 11
LOAD AGGREGATION (CONTINUED)**

OTHER BILLING, COLLECTION SERVICES, AND CHARGES: (continued)

- D. Overpayments made by a Marketer/Direct Customer as a result of an inaccurate invoice or as determined through the Dispute Resolution Process set forth in this Service Classification shall be credited to the Marketer/Direct Customer's account if a prior shortage exists or be refunded otherwise.
 - 1. Such credit or refund will occur within 5 calendar days or a determination that an overpayment occurred.
 - 2. Such overpayments will earn interest at the rate of 1.5% per month from the date of the overpayment until the date of the credit or repayment, whichever applies.
 - 3. The refund will be rendered to the Marketer/Direct Customer by electronic funds transfers.
- E. Overpayments made voluntarily by a Marketer/Direct Customer will be credited to the Marketer/Direct Customer's account and will not earn interest unless the overpayment is applied to the security deposit account.
- 5. Charges to Marketers/Direct Customers from the Company. The Company will charge Marketers/Direct Customers for the following:
 - A. Monthly Cashout of Imbalances pursuant to Rule 29, Forced Balancing OFO Charges, Monthly Balancing DCQ Daily Scheduling Charges and Capacity Release True-Up Charges.
 - B. Late payment charges, at a rate of 1.5% per month, applicable to all overdue billed amounts, including arrears and unpaid late payment charges and to underbillings, as determined through the Dispute Resolution Process set forth in this Service Classification. Interest on the latter is payable only when associated with a finding of deficiency on the part of the party holding the funds determined to be due the other party.
 - C. Additional historical customer usage, billing and credit information available upon request under this Service Classification.
 - D. Other rates and charges approved by the PSC and set forth in the Company's Tariff, including, but not limited to transportation or distribution rates, miscellaneous surcharges and taxes.
 - E. Marketer Initiated Disconnect and Re-Establishment Charges:
 - 1. When the Company disconnects a gas service to a customer for non-payment of commodity charges initiated by a Marketer, a disconnect charge will be assessed. The charge applicable to all Marketers will be \$37.67.

Issued By: William F. Edwards, President, Syracuse, New York