

PSC NO: 219 GAS  
NIAGARA MOHAWK POWER CORPORATION  
INITIAL EFFECTIVE DATE: 09/03/03  
STAMPS: Issued in Compliance with Order of PSC in Case 03-M-0117 dated 06/20/03.

LEAF: 205  
REVISION: 1  
SUPERSEDING REVISION: 0

**SERVICE CLASSIFICATION NO. 11  
LOAD AGGREGATION (CONTINUED)**

**DISCONTINUANCE OF SALES BY MARKETER TO AN INDIVIDUAL CUSTOMER: (continued)**

5. That for Daily Balancing Customers, after the discontinuance and until a new Marketer is selected and the switch is completed, the customer will remain on Daily Balancing Service as provided for in Service Classification No. 11.
2. The discontinuance of a Marketer's Service to a customer will not be deemed effective until the date the Company obtains its next actual meter reading of the customer's meter according to the Company's regular meter reading schedule.
3. If the Marketer does not give the required notice to the customer and to the Company, the Marketer may be determined ineligible by the PSC to sell electricity or natural gas to retail customers in the State of New York and/or may be assessed a monetary penalty by the PSC.
4. If after receiving a Marketer's written termination notice, the customer has not contacted the Company or another Marketer during the 15 calendar day period, the customer will receive Sales Service from the Company once again effective as of the next actual meter reading.
5. Upon receipt of a completed Supplier Select Form 2 from a subsequent Marketer following the discontinuance notice, the Company will verify the intended switch with the customer in accordance with this Service Classification.
6. A sample copy of the notice to the customer under this process shall be provided to the DPS for review at least 5 calendar days before the letter is sent to the customer.
7. In accordance with Public Service Law, Article 2, and Chapter 686 of the Laws of 2003, effective June 18, 2003, Residential Customers who obtained their commodity service from a Marketer and received a consolidated bill from the Company may have their delivery and commodity services terminated by the Company for failure to pay their commodity charges with a Marketer under the following conditions:
  - A. The Company is notified by the Marketer in a manner and form as prescribed by the Public Service Commission. The request for termination must include sufficient documentation to confirm that such termination was in compliance with Public Service Law, Article 2.
    1. The Company will accept, after review for completeness, a request for suspension of delivery service submitted by the Marketer. A Marketer may request suspension of a Residential Customer's delivery service within one year after termination of the customer's commodity service.

Issued By: William F. Edwards, President, Syracuse, New York