

PSC NO: 15 ELECTRICITY LEAF: 155  
COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 2  
INITIAL EFFECTIVE DATE: 09/03/03 SUPERSEDING REVISION: 1  
Issued in Compliance with Order in C. 99-M-0631 & 03-M-0117 dated June 20, 2003

**35. RETAIL ACCESS PROGRAM** (Cont'd)

P. TERMINATION OF SERVICE (Cont'd)

(b) (Cont'd)

3. If the Retail Supplier does not give the required notice to its retail customers and to Central Hudson, the Retail Supplier may be determined ineligible by the New York State Public Service Commission to sell electricity to retail customers in New York State and/or may be assessed a monetary penalty by the New York State Public Service Commission.
4. Upon receipt of a switch request from a subsequent Retail Supplier following the termination notice, Central Hudson will verify the intended switch with the customer in accordance with the "Slamming Prevention Process," (e.g., Central Hudson must notify the customer within five (5) calendar days of the switch request).
5. A Retail Supplier may initiate the suspension of delivery service to a consolidated bill customer. To initiate the suspension of a Customer's delivery service a Retail Supplier must terminate commodity service to the Customer in compliance with HEFPA rules and send the appropriate request for suspension to Central Hudson and a notice of suspension to the Customer. Central Hudson will adhere to the same HEFPA rules followed for terminations of service initiated by Central Hudson.

Central Hudson will charge the Retail Supplier \$111 for each trip made to the Customer's premises to suspend service. Central Hudson does not intend to serve as the collection agent for the Retail Supplier but will advise the Customer to contact the Retail Supplier to make payment arrangements to avoid suspension.

A Retail Supplier has one year from the date of the termination of the Customer's commodity service to request the suspension of the Customer's delivery service. If the Customer is receiving commodity service from another Retail Supplier at the time of the delivery service suspension request, Central Hudson will notify the current Retail Supplier of the pending suspension and the date supply service is to be curtailed.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York