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PSC NO: 12 GAS

COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION

INITIAL EFFECTIVE DATE: 09/03/03

SUPERSEDING REVISION:

Issued in Compliance with Order in C. 99-M-0631 & 03-M-0117 dated June 20, 2003

## 41. RETAIL ACCESS PROGRAM (Cont'd)

## P. <u>TERMINATION OF SERVICE</u> (Cont'd)

5. A Retail Supplier may initiate the suspension of delivery service to a consolidated bill customer. To initiate the suspension of a Customer's delivery service a Retail Supplier must terminate commodity service to the Customer in compliance with HEFPA rules and send the appropriate request for suspension to Central Hudson and a notice of suspension to the Customer. Central Hudson will adhere to the same HEFPA rules followed for terminations of service initiated by Central Hudson.

Central Hudson will charge the Retail Supplier \$111 for each trip made to the Customer's premises to suspend service. Central Hudson does not intend to serve as the collection agent for the Retail Supplier but will advise the Customer to contact the Retail Supplier to make payment arrangements to avoid suspension.

A Retail Supplier has one year from the date of the termination of the Customer's commodity service to request the suspension of the Customer's delivery service. If the Customer is receiving commodity service from another Retail Supplier at the time of the delivery service suspension request, Central Hudson will notify the current Retail Supplier of the pending suspension and the date supply service is to be curtailed.

Delivery service will be restored after the Customer pays the Retail Supplier the lesser of the amounts the customer would have paid Central Hudson for bundled service during the applicable time period or the amount due to the Retail Supplier plus any amount due to Central Hudson. The Customer will be assessed a reconnection charge by Central Hudson as defined in General Information Section 22.

At the request of the Retail Supplier, and for a fee of \$10 per calculation, Central Hudson will calculate the charges the Customer would have been assessed by Central Hudson for bundled service during an applicable time period.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York