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PSC NO: 15 ELECTRICITY LEAF: 155.1 COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0 INITIAL EFFECTIVE DATE: 09/03/03 SUPERSEDING REVISION: Issued in Compliance with Order in C. 99-M-0631 & 03-M-0117 dated June 20, 2003

35. RETAIL ACCESS PROGRAM (Cont'd)

- P. <u>TERMINATION OF SERVICE</u> (Cont'd)
- 5. (Cont'd)

Delivery service will be restored after the Customer pays the Retail Supplier the lesser of the amount the Customer would have paid Central Hudson for bundled service during the applicable time period or the amount due to the Retail Supplier plus any amount due to Central Hudson. The Customer will be assessed a reconnection charge by Central Hudson as defined in General Information Section 22.

At the request of the Retail Supplier, and for a fee of \$10 per calculation, Central Hudson will calculate the charges the Customer would have been assessed by Central Hudson for bundled service during an applicable time period.

- (c) Involuntary Termination of a Retail Supplier/Direct Customer's Right to Provide Service to Retail Customers
 - 1. The Company will have the right to initiate a process to terminate a Retail Supplier/Direct Customer's participation in Central Hudson's Retail Access Program:
 - (a) where Central Hudson determines that it is necessary or desirable for safety or for system reliability reasons (including, but not limited to, the proper scheduling and delivery of electric energy and capacity to meet the needs of customers). This will include an understanding that total monthly actual scheduled deliveries must not deviate consistently and unreasonably beyond five (5) percent of the Retail Supplier's/Direct Customer's weekly or monthly forecast schedule of energy supply requirements, as the same may be modified pursuant to Section 35.J;
 - (b) where the Retail Supplier/Direct Customer fails to comply with the terms and conditions of Central Hudson's tariff or distribution operating agreement;
 - (c) where there is a continued pattern of attempts to transfer retail customers without proper customer authorization (slamming);

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York