

PSC No: 17 - Gas
Rochester Gas and Electric Corporation
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GENERAL INFORMATION

PART II - RULES AND REGULATIONS

9. EXTENSION AND MAINTENANCE OF DISTRIBUTION PROVIDER FACILITIES (Cont'd)

H. LIMITATIONS OF SERVICE OFFER (Cont'd)

6) Minimum Insulation Standards for the Provision of Gas Service (Cont'd)

e) Compliance Procedures

In areas where there is no local building code authority, upon a complaint by a dwelling owner or tenant concerning noncompliance with the provisions of Rule 9.H.6.b the Distribution Provider will perform an on-site inspection to determine conformance with the standards concerning roofs, walls, foundation walls, floors, windows, and doors. The result of this inspection will be provided in writing to the owner (and tenant when applicable) of the building.

Whenever the Distribution Provider finds, as a result of such inspection or notification by the local building code authority, more than one outstanding complaint against any particular contractor wherein a dwelling constructed by such contractor or builder was found to be in noncompliance with the applicable standards, the Distribution Provider shall refuse to provide gas service to any construction site of that contractor or builder until all existing violations are corrected. The Distribution Provider shall undertake random inspections of the future construction work of a past noncomplying contractor or builder until such time as the Distribution Provider is satisfied that the applicable standards are being met.

f) Penalties for Noncompliance

In the event the Distribution Provider finds that any dwelling fails to comply with Rule 9.H.6.b, the Distribution Provider shall impose a 25 percent surcharge on any bill for electric and gas service to the Distribution Customer until such violations are corrected.

The effective date of the surcharge rate shall be:

- (i) Immediately after notice, in the event the owner is directly responsible for the noncompliance; or
- (ii) Ninety days after notice, in the event the owner has not contributed to the deficiencies. No surcharge shall be applied if the owner brings the building into compliance within 90 days.

In the event the owner is not billed for the provision of electric and gas service, no surcharges will be applied to the bills of the non-owner occupants of the dwelling. Instead, after notification to the owner that the building is not in compliance, a surcharge will be billed to the owner. The surcharge will be 25 percent of the electric and gas bills for the dwelling that is not in compliance.

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