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Rochester Gas and Electric Corporation
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GENERAL INFORMATION

PART II – RULES AND REGULATIONS

2. HOW TO OBTAIN SERVICE (Cont'd)

B. RETAIL CUSTOMER ENROLLMENT / INFORMATION REQUIREMENTS (Cont'd)

(10) Meter Read and Billed History Data

A Retail Customer may request meter read and billed history data which will be provided to the Retail Customer only at the written or verbal request of the Retail Customer offering reasonable proof that the requesting party is the customer of record or premise owner. Premise owners providing reasonable proof of identification, who are not the current customers of record, may obtain history only of premises that they own.

The Distribution Provider will disclose a Retail Customer's meter read or billed history data to a Distribution Customer who has submitted the required Retail Customer enrollment information for that Retail Customer, signed by the Distribution Customer, without the written consent of the Retail Customer. The Distribution Provider will disclose a Retail Customer's meter read or billed history data to a Retail Customer's designee or a Distribution Customer who has not submitted the required Retail Customer enrollment information for that Retail Customer, only upon receipt of a signed document from the Distribution Customer or designee and with the written consent of the Retail Customer. All historical customer information obtained by the Distribution Customer or designee from the Distribution Provider must be kept confidential and cannot be disclosed to others unless otherwise authorized by the Retail Customer. This information shall include account numbers, passwords, telephone numbers and service addresses.

The most recent twenty-four (24) months of historical data will be provided at no charge, upon request, up to twice in a twelve (12) month period. Historical meter read data or billed history data extending beyond twenty-four (24) months, or the most recent twenty-four (24) months of historical meter read data or billed history data requested more than twice within a twelve (12) month period, will be provided for a fee as specified in Rule 10.A. Supplied historical meter read data or billed history data will be limited by the extent the historical data is available.

Historical meter read data will include: account number, premise address, tax district, meter multiplier, service point identifier, meter number, read date, meter reading, and consumption, as applicable, for each billed period, and type of meter read (company, customer, or estimated).

Billed history shall include: account number, premise address, billed dates, billed meter reads, consumption billed as measured in therms, type of meter read (company, customer or estimate), and total dollar amount billed for each billed period.

(Continued on next leaf)

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