

PSC No: 17 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: June 1, 2003

Leaf No. 3
Revision: 0
Superseding Revision:

TABLE OF CONTENTS
PART II - RULES AND REGULATIONS

<u>Rule</u>	<u>Leaf No</u>
1. Definitions and Abbreviations	11
2. How to Obtain Service	
A. Qualification and Application	21
B. Retail Customer Enrollment / Information Requirements	30
C. Retail Customer Protections	37
3. Metering	
A. Ownership, Control, and Maintenance	39
B. Measurement of Consumption	39
4. Operational Issues	
A. Forecasting	42
B. Scheduling of Deliveries	42
C. Balancing and Settlement	42
D. Upstream Pipeline Capacity	42
E. Operation of the Distribution System	42
F. Operational Flow Orders	43
G. Discontinuance or Curtailment of Gas Service Due to Short Term Supply Deficiency	44
H. Discontinuance or Curtailment of Gas Service Due to Long Term Supply Deficiency	48
I. Emergency Services	48
5. Billing and Payment	
A. Billing	49
B. Billing Period	49
C. Distribution Customer Billed History	50
D. Charges for Special Services	50
E. Payment	50
F. Revenue Surcharge and Sales Taxes	53
6. Discontinuance of Service	
A. Voluntary Discontinuance of Service by the Distribution Customer	54
B. Involuntary Discontinuance of Service to the Distribution Customer or Direct Customer	57
C. Retail Customer Discontinuance by the Distribution Customer	62
D. Voluntary Discontinuance by the Retail Customer	65
E. Discontinuance of a Direct Customer	66
F. Assignment of Distribution Customer Contracts	66
G. Discontinuance of Retail Service Due to Fraud	68
H. Discontinuance of Retail Service Due to Failure of Retail Customer to Provide Access To Premises	68
I. Discontinuance of Service Due to Emergency Conditions	68

(Continued on next leaf)

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester New York