PSC No: 18 - Electricity Rochester Gas and Electric Corporation Initial Effective Date: June 1, 2003 Leaf No. 10 Revision: 0 Superseding Revision:

4. METERING AND BILLING

4.1 <u>BILLING</u>

4.11 <u>Billing Determinants</u> The Company will supply unmetered service at the applicable Service Classification rates and charges.

4.12 Billing Period

The calendar month shall be the monthly billing period.

4.2 LATE PAYMENT CHARGES

All bills are due when rendered and may be paid without imposition of a charge for late payment if paid in full on or before the "last day to pay" date specified on the bill which shall be at least 20 days after the date on which the bill is rendered.

A monthly late payment charge will be assessed at a rate of one and one-half percent (11/2%) per month on a customer's unpaid balance, including service billing arrears and unpaid late payment charges. Remittance mailed on the "last day to pay" date will be accepted without the late payment charge, the postmark to be conclusive evidence of the date of mailing. The failure on the part of the customer to receive the bill shall not entitle him to pay without the late payment charge after the "last day to pay" date.

Service to state agencies will be rendered in accordance with the provisions of Article XI-A of the State Finance Law (Chapter 153 of the Laws of 1984, effective July 1, 1984).

4.3 CHARGES FOR SPECIAL SERVICES

When the Company performs special services at the request of the customer in addition to supplying service under the applicable Service Classification, the customer shall pay the Company's costs and expenses of providing such special services.

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