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## **GENERAL INFORMATION**

## 4. METERING AND BILLING (Cont'd)

## D. RENDITION AND PAYMENT OF BILLS (Cont'd)

- (1) <u>Levelized Payment Plan</u> (Cont'd)
  - (b) (Cont'd)

If a customer billed under the levelized payment plan defaults in payment or if service is discontinued, the plan shall be canceled and any difference between the total amount billed under the plan and the total amount that would have been billed for actual usage will become due at once if a deficiency, or will be refunded or credited to account if a surplus.

- (c) A levelized payment plan shall not be available to nonresidential customers who:
  - (i) Have less than 12 months of billing history at the premises where service is rendered; or
  - (ii) Are seasonal, short-term or temporary customers; or
  - (iii) Have arrears; or
  - (iv) Are interruptible, temperature controlled or dual-fuel customers; or
  - (v) Have, for any reason, ceased being billed on a previous levelized payment plan before the end of the plan year in the past 24 months; or
  - (vi) Have a consumption pattern that is not sufficiently predictable to be estimated on an annual basis with any reasonable degree of certainty.

The Company may remove a nonresidential customer from the levelized payment plan if the customer becomes ineligible, according to Rule 4.D.(1)(c)i-vi, and if delinquency is the cause of the ineligibility, provided the Company has given the nonresidential customer an opportunity to become current in payment. Such opportunity need only be given once in any 12 month period.

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