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GENERAL INFORMATION

PART II - RULES AND REGULATIONS

2. HOW TO OBTAIN SERVICE (Cont'd)

B. RETAIL CUSTOMER ENROLLMENT / INFORMATION REQUIREMENTS

(1) General

To initiate service for any Retail Customer at a new or existing Service Point, the Distribution Customer shall submit a Customer Enrollment Form to the Distribution Provider. The completed enrollment form authorizes the named Distribution Customer to serve as the energy provider for the specified Service Point(s). A Retail Customer with multiple Service Points may be served by more than one Distribution Customer; however, each Service Point shall be served by only one Distribution Customer at any time. The enrollment form must be signed by a representative of the Distribution Customer and must contain all required Retail Customer information. The Retail Customer's signature is not required on the enrollment form. Enrollments for new Service Points for a Distribution Customer will not be processed unless the Distribution Customer is a qualified supplier in good standing with the Distribution Provider, with all payments current and complete.

(2) Consumption Limits

The Distribution Provider reserves the right to limit available service to the following aggregated Retail Customer consumption:

Beginning July 1, 1998	Up to 670 Gigawatthours (GWH) of energy per year
Beginning July 1, 1999	Up to 1,300 GWH of energy per year
Beginning July 1, 2000	Up to 2,000 GWH of energy per year
Beginning July 1, 2001	No limit

To the extent that total energy consumption by Retail Customers in the Distribution Provider's Control Area grows beyond a level of 6,714 GWH during these four (4) years, the GWH caps on eligibility will be increased by the amount of additional energy consumption. Once enrolled with a Distribution Customer, Retail Customers will not be removed from the Retail Access Program solely due to these limits being reached or exceeded.

(Continued on next leaf)

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