

PSC No: 20 - Electricity
Rochester Gas and Electric Corporation
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GENERAL INFORMATION

PART II - RULES AND REGULATIONS

2. HOW TO OBTAIN SERVICE (Cont'd)

B. RETAIL CUSTOMER ENROLLMENT / INFORMATION REQUIREMENTS (Cont'd)

(12) Meter Read and Billed History Data (Cont'd)

The most recent twenty-four (24) months of historical data will be provided at no charge, upon request, up to twice in a twelve (12) month period. Historical meter read data or billed history data extending beyond twenty-four (24) months, or the most recent twenty-four (24) months of historical meter read data or billed history data requested more than twice within a twelve (12) month period, will be provided for a fee as specified in Rule 11.D. Supplied historical meter read data or billed history data will be limited by the extent the historical data is available.

Historical meter read data will include: account number, premise address, tax district, meter multiplier, service point identifier, meter number, read date, meter reading, consumption and demand, as applicable, for each billed period, and type of meter read (company, customer, or estimated). Historical meter read data for time-of-use meters shall indicate consumption for peak, off peak, and shoulder peak hours; demand meters indicate consumption and demand; and time-of-use demand meters indicate consumption and demand for peak, off-peak, and shoulder peak hours. Actual profiles and load shapes for Retail Customers with interval meters shall also be supplied, if available.

Billed history shall include: account number, premise address, billed dates, billed meter reads, consumption billed as measured in kilowatt hours and/or kilowatts, type of meter read (company, customer or estimate), and total dollar amount billed for each billed period.

The Distribution Provider will not disclose a Retail Customer's meter read or billed history data to others if the Retail Customer has notified the Distribution Provider in writing that such information should not be disclosed. The information may thereafter be disclosed to a Distribution Customer only with the Retail Customer's written authorization.

Additional information not included above, may be requested by the Distribution Customer. If available, the Distribution Provider may charge the Distribution Customer the Distribution Provider's incremental cost for providing the data. The Distribution Provider will furnish to the Distribution Customer within five (5) calendar days, the additional information, specify when the data will be available and the cost associated with the request, or notify the Distribution Customer that the data is not available.

(13) Retail Customer Credit Data

The Distribution Provider, at the request of the Retail Customer of record will furnish a summary of the most recent twelve (12) months of available credit data for Retail Customers currently taking service from the Distribution Provider, or twelve (12) months of available credit data from the last date of service by the Distribution Provider for prior customers. The data will be provided at no charge for the initial twelve (12) months or for the first two (2) requests within a twelve (12) month period. Additional Retail Customer data will be provided at a fee as specified in Rule 11.E.

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