

PSC No: 20 - Electricity
Rochester Gas and Electric Corporation
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GENERAL INFORMATION

PART II - RULES AND REGULATIONS

2. HOW TO OBTAIN SERVICE (Cont'd)

B. RETAIL CUSTOMER ENROLLMENT / INFORMATION REQUIREMENTS (Cont'd)

(15) Access to Premises (Cont'd)

The Distribution Provider shall conduct a field investigation as soon as reasonably possible and within 60 calendar days, except where prevented by circumstances beyond the Distribution Provider's control, when there is:

- (a) A reasonable Distribution Customer request; or
- (b) The issuance of a field inspection order in accordance with a Distribution Provider bill review procedure; or
- (c) Notification from any reasonable source that service may not be correctly metered; or
- (d) A directive by the PSC or its authorized designee.

In the event that a Retail Customer or any other person, at any time, directly or indirectly prevents or hinders a duly authorized officer or agent of the Distribution Provider from entering the premises or from making an inspection or examination at any reasonable time, the Distribution Customer serving such Retail Customer may be charged \$100.00 for each occurrence.

(16) Kind of Service

While the Distribution Provider will at all times endeavor to furnish service under any of its standard classes of distribution best suited to the Retail Customer's requirements, nothing in this Tariff shall be interpreted as requiring the Distribution Provider to render service other than that established as standard for the district in which the Retail Customer's premises are located, or to tap its distribution system except as found feasible by its engineers, or to make exceptions to its standard requirements in regard to installation of electric motors or other electrical apparatus.

(Continued on next leaf)

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