

PSC No: 19 - Electricity
Rochester Gas and Electric Corporation
Initial Effective Date: June 1, 2003

Leaf No. 90
Revision: 0
Superseding Revision:

GENERAL INFORMATION

5. DISCONTINUANCE OF SERVICE (Cont'd)

A. DISCONTINUANCE OF SERVICE DUE TO DEFAULT (Cont'd)

(6) Voluntary Third Party Notice Prior to Discontinuance of Service

The Company shall permit a residential customer to designate a third party to receive a copy of every notice of discontinuance of service sent to such residential customer, provided that such third party indicates in writing his or her willingness to receive such notices.

(7) Discontinuance of Service to Entire Multiple Dwellings

The Company shall not discontinue service to an entire multiple dwelling (as defined in the Multiple Dwelling Law or the Multiple Residence Law) unless the notices specified in the Public Service Law have been given, provided that where any of the notices required thereunder are mailed in a post-paid wrapper there shall be no discontinuance of service until at least 18 days after the mailing of such notices.

Rules 5.A.3 through 5.A.6 shall be applicable with respect to the discontinuance of service to entire multiple dwellings.

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