

PSC No: 19 - Electricity
Rochester Gas and Electric Corporation
Initial Effective Date: June 1, 2003

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Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. HOW TO OBTAIN SERVICE (Cont'd)

A. APPLICATION FOR SERVICE (Cont'd)

(4) Automatic Transfer of Customers from Other Suppliers

In the event that the Company is notified by an energy services company operating as a Supplier under RG&E's Schedule for Electric Distribution Service, P.S.C. No. 20, that the Supplier will be discontinuing service to any or all of its customers, or in the event that the Company discontinues service to a Supplier, the following provisions shall apply:

- (a) Upon notification of discontinuance of service by the Supplier, or determination of discontinuance to the Supplier, RG&E will perform a customer credit review for each of the Supplier's customers affected by the discontinuance. Customers failing the review process will be sent RG&E's requirements for a written application for regulated service pursuant to Rule 2.A.(1) or 2.A.(2), above.
- (b) The Company must, within five (5) calendar days of the notification of discontinuance of service by the Supplier, or determination of discontinuance to the Supplier, send a notice to the Customers containing the following information:
 - (i) The date that the discontinuance shall occur. The discontinuance shall occur on the first regularly scheduled meter read date which occurs at least after fifteen (15) days from the date of notification of discontinuance of service by the Supplier, or determination of discontinuance to the Supplier, unless the Company and the Supplier agree that the transfer will occur at an earlier time with estimated meter readings or special meter reads;
 - (ii) Of their option either to select another Supplier or to return to regulated utility service;
 - (iii) That if they do select another Supplier, that Supplier will file Customer Enrollment Forms with the Company on their behalf, and there will be no fee charged by the Company for the switches;
 - (iv) That after the discontinuance and unless and until new Suppliers are selected and the switches are completed, the Service Point will be transferred to the equivalent service classification in this Tariff; and
 - (v) That there will be no switching fee charged by the Company to the Customer for a return to the Company, whether as an interim measure until a new Supplier is selected or as a permanent action.

The Company will also provide a list with names and telephone numbers of qualified Suppliers.

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