

PSC No: 19 - Electricity
Rochester Gas and Electric Corporation
Initial Effective Date: June 1, 2003

Leaf No. 12
Revision: 0
Superseding Revision:

GENERAL INFORMATION
2. HOW TO OBTAIN SERVICE (Cont'd)

A. APPLICATION FOR SERVICE (Cont'd)

- (1) Residential (Cont'd)
- (b) The Company will not be obligated to provide service to an applicant who owes the Company money for residential service provided to a prior account in his or her name unless:
 - (i) The applicant makes full payment for residential service provided to any such prior account in his or her name; or
 - (ii) The applicant agrees to make payments under a deferred payment plan of any amounts due for service to a prior account in his or her name; or
 - (iii) The applicant has pending a billing dispute with respect to any amounts due for service to a prior account in his or her name and has paid any amounts required to be paid; or
 - (iv) The applicant is a recipient of, or an applicant for, public assistance, supplemental security income benefits or additional state payments pursuant to the Social Services Law, and the Company receives from an official of the social services district in which the applicant resides, or is notified by such an official that it is entitled to receive, payment for services due to a prior account in the applicant's name together with a guarantee of future payments to the extent authorized by the social services law; or
 - (v) The Commission or its authorized designee directs the provision of service.
 - (c) The Company shall be obligated to provide service to any applicant who meets the requirements of (1)(a) and (b) above within five business days of receipt of a completed oral or written application for service except as provided under 16 NYCRR 11.3.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York