

PSC No: 19 - Electricity  
Rochester Gas and Electric Corporation  
Initial Effective Date: June 1, 2003

Leaf No. 31  
Revision: 0  
Superseding Revision:

## GENERAL INFORMATION

### 2. HOW TO OBTAIN SERVICE (Cont'd)

#### **F. LIMITATIONS OF SERVICE OFFER (Cont'd)**

(2) Minimum Insulation Standards for the Provision of Gas and Electric Service  
(Cont'd)

(f) Penalties for Noncompliance

In the event the Company finds that any dwellings fails to comply with Rule 2.F.2.b, the Company shall impose a 25 percent surcharge on any bill for electric and gas service to the customer until such violations are

The effective date of the surcharge rate shall be:

- (i) Immediately after notice, in the event the owner is directly responsible for the noncompliance.
- (ii) Ninety days after notice, in the event the owner has not contributed to the deficiencies. No surcharge shall be applied if the owner brings the building into compliance with 90 days.

In the event the owner is not billed for the provision of electric and gas service, no surcharges will be applied to the bills of the nonowner occupants of the dwelling. Instead, after notification to the owner that the building is not in compliance, a surcharge will be billed to the owner. The surcharge will be 25 percent of the electric and gas bills for the dwelling that is not in compliance.

In the event that circumstances prevent collecting the surcharge amount from the owner of the noncomplying building, the Company may refuse future connections for service to new tenants in the dwelling until it is brought into compliance.

Furthermore, if the owner is an occupant of the dwelling, but is not billed for any gas or electric service, the surcharge will be imposed on the bill for service to the unit occupied by the owner.

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