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NEW YORK STATE ELECTRIC & GAS CORPORATION Revision: 2
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GENERAL INFORMATION

4. Billing and Collections: (Cont'd)E. Termination of Service: (Cont'd)

12. ESCO Initiated Suspension of Service to Residential Customers Receiving a Consolidated Bill (Cont'd)

All notices provided by the ESCO to the customer in connection with such suspension/termination shall be pursuant to Article 2 of Public Service Law as the same may be revised, modified, amended, clarified, supplemented or superseded.

Fee for NYSEG to calculate amount customer would have paid if the entire utility service had been obtained from NYSEG:

At the request of the ESCO, NYSEG will calculate the amount the customer would have been billed by NYSEG for commodity and delivery service if NYSEG had been providing both services. NYSEG will perform this calculation for the period beginning with the first bill issued prior to the customer making their first incomplete payment, and ending with the most recently issued bill. The rate NYSEG will use to calculate the NYSEG commodity and delivery service bill will be the NYSEG Fixed Price in effect at the start of the billing period for the customer's Service Classification. NYSEG will also provide the ESCO with the amount of the customer's NYSEG delivery bill for the requested billing period. ESCOs may then add their supply bill to the NYSEG delivery bill and compare that total to the NYSEG Fixed Price bill to determine if the ESCO must accept a lesser amount for the purpose of allowing a customer to end suspension of services. The fee for each calculation request, per account, will be \$8.00.

NYSEG will implement ESCO-initiated suspensions within the same schedule as NYSEG's suspensions, to the extent reasonably possible. If suspension cannot be timely implemented, NYSEG will notify the ESCO of the delay and request that the ESCO issue a subsequent suspension notice to the customer, if necessary, and NYSEG will take all reasonable actions to effectuate suspension as soon as possible.

Fees for Suspension of Service:

NYSEG will be compensated by the ESCO for costs associated with suspension of delivery services at the following rates:

\$62.00 per visit to the customer's location for attempted or completed physical termination at the customer's meter.

And an additional \$209.00 if physical termination is required at the pole.

If a physical termination is being made simultaneously on behalf of both NYSEG and the ESCO, the ESCO will be charged one-half of the otherwise applicable fee set forth above.

Issued in compliance with order in Case 03-M-0117 dated 07/30/2004.

Issued by: James A. Lahtinen, Vice President - Rates & Regulatory Economics, Binghamton, NY