

PSC No: 19 - Electricity
Rochester Gas and Electric Corporation
Initial Effective Date: August 16, 2004
Issued in compliance with orders in Case 98-M-1343 dated July 15, 2004

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Revision: 3
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GENERAL INFORMATION

11. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL (Cont'd)

F. Consolidated Billing and Payment Process

1. Description:

A Customer may elect Consolidated Billing and Payment Processing if offered by its ESCO, consistent with the Commission's Order Establishing Uniform Retail Access Billing and Payment Processing Practices, Case Nos. 99-M-0631 and 98-M-1343, issued May 18, 2001, as the same may be revised, modified, amended, clarified, supplemented or superseded. Further information is available at the New York Public Service Commission's website (<http://www.dps.state.ny.us/ubr.htm>). Company specific terms and conditions regarding Consolidated Billing and Payment Processing are detailed in the Billing Services Agreement and Electric Supplier Manual.

2. Customer Eligibility:

Customers taking service under this Schedule, Service Classification Nos. 1, 2, 3, 4, 6, 7, 8, 9, 10, 11, 12, or 14; or P.S.C. No. 18 - Electricity, and not on summary billing, may elect a Consolidated Billing and Payment Processing option, consistent with the above-referenced PSC Order. Customers whose accounts are on summary billing must elect the dual billing option, as described in Rule 11.D.8.

3. Bill Processing Credits:

A Customer electing Consolidated Billing and Payment Processing pursuant to this Section will receive a bill processing credit of \$0.62 per billing period. A Customer will be eligible to receive the bill processing credit for having elected Consolidated Billing and Payment Processing for gas service only, or for electric service only, or for both gas service and electric service.

4. Bill Processing Charges:

ESCOs will be assessed a bill processing charge of \$0.62 per bill for a Company rendered consolidated bill.

5. ESCO-Initiated Suspension of Delivery Service:

ESCOs may request the Corporation to suspend a customer's delivery service for non-payment of commodity service in accordance with this tariff, at Rule 5.J.

6. Pro-ration of Partial Customer Payments

- (a) Effective Date: Pro-ration of partial customer payments on consolidated bills will take effect on February 19, 2004. Pro-ration of partial customer payments will be in accordance with the Commission's Order Adopting Revised Uniform Business Practices, issued November 21, 2003, in Case 98-M-1343, and the Order on Petitions for Rehearing and Clarification, issued December 5, 2003, in Cases 98-M-1343, 99-M-0631, and 03-M-0117, as the same may be revised, modified, amended, clarified, supplemented or superseded.
- (b) Pro-ration of partial customer payments will occur after a partial customer payment is received by the billing party. Pro-ration of partial customer payments by RG&E will be based on all information available to RG&E at the time the partial customer payment is received by RG&E.
- (c) All partial customer payments made to the non-billing party must be forwarded to the billing party for pro-ration in accordance with the orders specified in this Schedule at Section 11.F.6(a).

7. Account Separation Fee

In accordance with Section 9.C.4 of the UBP addendum to this schedule, an ESCO desiring to issue the Consolidated Bill for a customer with a Combination Account may request the Company to establish a separate account for the electric or gas service to be supplied by the ESCO. A fee of \$5.00 will be charged to the ESCO requesting establishment of a separate electric or gas account.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York