

Valley Energy, Inc.
New York Division

P.S.C. No. 1 Gas
Leaf No. 87.16
Revision No. 0
Supceding Revision No.

GENERAL INFORMATION

26. SWITCHING REQUIREMENTS: (Cont'd.)

E. Verification of Accounts (Cont'd.)

- (2) The Company will provide, upon request of the Marketer, by the fifth (5th) calendar day of each calendar quarter, a listing of the Marketer's customers as of the first (1st) calendar day of the quarter. Marketers shall provide notice of their request ten (10) calendar days prior to the first (1st) day of each calendar quarter.

F. Budget Billing Adjustments

- (1) The Company will adjust budget billings at the switch date to reflect changes in Company service and shall be reflected in the Customers' next bills.

27. SLAMMING PREVENTION

A. Process

- (1) Slamming by a Marketer is not permitted. The Company has implemented a Slamming prevention process as follows:
 - (a) Upon receipt of a switch request from a Marketer, in accordance with Section 26, the Company will send a verification letter to the affected Customer and the incumbent Marketer at least five (5) calendar days prior to the switch date.
 - (b) If the Customer notifies the Company that the request is not valid, the switch will not be made or will be reversed.
- (2) All unauthorized switches will be reported, by the Company, to the PSC.

Date of Issue: July 1, 2004

Date Effective: November 1, 2004

Issued by: Robert J. Crocker, President & CEO, 523 S. Keystone Ave., Sayre, PA 18840