Received: 09/29/2004 Status: CANCELLED Effective Date: 11/01/2004

PSC NO. 4 GAS

ORANGE AND ROCKLAND UTILITIES, INC.
INITIAL EFFECTIVE DATE: November 1, 2004

SUPERSEDING REVISION: 5

TABLE OF CONTENTS

GENERAL INFORMATION

_		and the second second	<u>Leai No</u>
7.	_	ations of Service Classifications	4.0
	7.1	Residential Service	48
	7.2	Redistribution	48
8.	Liabi	lity	
	8.1	Company Liability	49
	8.2	Customer Obligations	50
9.	Refusal or Discontinuance of Service		
	9.1	Conditions of Disconnection	51
	9.2	Final Disconnect Notice	52
	9.3	Physical Disconnection of Service	53
	9.4	Dishonored Checks	55
	9.5	Payment at the Time of Disconnection	55
	9.6	Third Party Notice	56
	9.7	Alternate Address	56
	9.8	Discontinuance of Service to Entire Multiple Dwellings	56
	9.9	Discontinuance of Service to Two-Family Dwellings	56
	9.10		56
	9.11		57
	9.12		58
	9.13		59
	9.14		59
10.	Charges for Special Services		
	10.1		62
		Charge for Bill History Information	62
	10.3		62
11.	Gas Restrictions and Limitations		
	11.1		
		and Supplying of Gas to Existing Customers	63
	11.2		71
12.	Adius	tment of Rates in Accordance with Changes in the Cost of Ga	as
		Gas Supply Charge	72
		Monthly Gas Adjustment	79
	12.3		80.3
13.	Form of Application for Service		
	13.1	General	84
	_		
14.	Customer Complaints		0.1
		Billing Disputes	91
	14.2	Publicizing Complaint Procedures	91