Received: 09/30/2004 Status: CANCELLED

Effective Date: 10/01/2004

PSC NO. 90 Gas Leaf: 110 NEW YORK STATE ELECTRIC & GAS CORPORATION Revision: 1 Initial Effective Date: 10/01/04 Superseding Revision: 0

GENERAL INFORMATION

20. GLOSSARY: (CONT'd)

Utility Deficiency - means any action or inaction by the Company or one of its authorized agents that does not substantially conform to the rules and regulations of the PSC, the Company's tariff, or its written business procedures.

Water Vapor Content - Shall describe the condition of a cubic foot as either: Wet (W) - saturated with water vapor; or Dry (D) - anhydrous.

16 NYCRR - Title 16 of the New York Codes, Rules, and Regulations. Numerical suffix denotes a section or part of a rule.

Issued in compliance with Order in Case 01-G-1668 dated September 23, 2004

Issued by: James A. Lahtinen, Vice President - Rates & Regulatory Economics, Binghamton, NY