PSC NO. 3 GAS St. Lawrence Gas Company, Inc. Initial Effective Date: 06/04/2004 Leaf: 83 Revision: 0 Superseding Revision:

## GENERAL INFORMATION

- 2. General Rules, Regulations, Terms and Conditions: (Cont'd)
  - III. Metering, Billing, Discontinuance of Service and Complaints: (Cont'd)
    - R. Discontinuance of Service Residential: (Cont'd)
      - 6. Days and Time When Discontinuance of Service is Not Permitted:
        - a. The company shall not discontinue service to any person for nonpayment of bills or for failure to post a required deposit on a Saturday, Sunday, public holiday, or day on which the main business office of the company is not open for business. For purposes of this section, the term "public holiday" refers to those holidays enumerated in the General Construction Law.
        - b. The company shall not discontinue service to any residential customer for nonpayment of bills or for failure to post a required deposit on a Friday, or the day immediately preceding a day on which the main business office of the company is not scheduled to be open for business, or the day immediately preceding a public holiday, or during a two-week period encompassing Christmas and New Year's Day. Residential disconnection shall be made only between the hours of 8:00 a.m. and 4:00 p.m.
      - 7. Voluntary Third Party Notice Prior to Discontinuance of Service:

The company shall permit a residential consumer to designate a third party to receive a copy of every notice of discontinuance of service sent to such residential consumer, provided that such third party indicates in writing his or her willingness to receive such notices.