

PSC NO. 3 GAS  
St. Lawrence Gas Company, Inc.  
Initial Effective Date: 06/04/2004

Leaf: 76  
Revision: 0  
Superseding Revision:

#### GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

III. Metering, Billing, Discontinuance of Service and Complaints: (Cont'd)

M. Interest on Customer Overpayments: (Cont'd)

The company shall be required to pay interest on any customer refunds that occurred on or after March 20, 1984, except where customer overpayments are refunded within 30 days after such overpayment is received by the company.

N. Dishonored Payment:

Should the company receive a negotiable instrument from an applicant or customer in payment for any bill, charge, or deposit due, and such negotiable instrument be subsequently dishonored or be uncollectible for any reason, the company may charge back to the customer any credits given by virtue of the receipt of such negotiable instrument and treat the account as if no such payment was ever received by the company.

In addition, the company shall charge the applicant or customer a \$5.00 handling charge; plus any additional amounts the company is required to pay its bank for the bank's handling charge on such instrument.

O. Quarterly Payment Plan:

Effective November 29, 1985, as required by Public Service Law 38, the company shall offer any residential customer, 62 years of age or older, a plan for payment on a quarterly basis of charges for service rendered, provided that such customer's average annual billing is not more than \$150.